RFP questions

Handheld Questions

1. Since these devices are going to be used in a “rugged” environment, is MFSA open to a “rugged” terminal? The iPhone 6s is a consumer grade device. **No.**
2. Is MFSA open to securing the device another way other than an armband case? It might provide limited protection considering the Hawker will be wearing a device on their arm, carrying the goods, and holding the reader device. **No.**
3. Is MFSA open to having the card reader integrated into the handheld? This approach would create one device for the user. **No.**
4. How much time on average will these handhelds be off the charger and in use? **Between 4-8 hours.**
5. Is MFSA looking for a remote management tool for troubleshooting and software repair on the handheld? **No.**

Activate HHT Client License

1. Is the (Micros) Activate HHT Client License available in an Android Version or Windows 10? If so, what version of Android does it support? **The software used in the building is the Appetize Activate software and would only be available in iOS for this use.**
2. Will the Hawker be required to get signatures on certain transaction on the Activate Client? **Yes, signatures are collected on the device when above a set threshold**
3. Is there a need to print a receipt of the sale for the customer? **No, receipts are sent digitally through the Appetize Software**

iPhone 6s questions

1. What type of voice & data plan does the MFSA require on the phones? Voice & data or just Data Plan? **We will use the Stadium wifi for the phones.**
2. If Data plan, how much is needed per month? Is the plan per phone or a shared plan? **N/A**
3. Is the MFSA going to provide the Voice and/or data plan for the phones? **N/A**